

## AMENDMENTS TO THE CLAIMS

The following listing of claims will replace all prior versions and listings of claims in this application:

1. (Currently Amended) A computer-implemented method of evaluating potential sales and business opportunities relating to establishing tire sales at an automotive service center that does not currently sell tires by calculating metrics that include a projected tire sales for the automotive center, comprising:

collecting operational data from the service center and storing the operational data in a computer-readable memory, wherein the operational data comprises an average number of service or repair order requests per time period, a number of days the service center is open per time period, ~~and~~ identification of one or more carlines serviced, and a tread depth of one or more tires on vehicles serviced by the automotive center during the order requests;

calculating a maximum expected number of tires to be sold for each carline per time period using one or more data processors and storing the maximum expected number in a computer-readable memory, wherein the maximum expected number is equal to the average number of repair order requests per day multiplied by the number of days the service center is open per time period multiplied by four multiplied by a tire tread index, wherein the tire tread index varies according to carline and represents a percentage of cars serviced by the service center which have a tire tread depth less than a tread depth threshold;

determining a tire sales goal for each carline, the tire sales goal being a fraction of the maximum expected number using the one or more data processors and storing the tire sales goal in a computer-readable memory; and

calculating the projected tire sales for the automotive service center using the one or more data processors by adding an average retail tire price for a tire associated with a carline to a charge for services involved in mounting and balancing a tire to generate a sum, multiplying the sum by the tire sales goal for the carline, and scaling to the time period to generate a tire sales for a carline, and summing the tires sales for each carline to determine a total projected tire sales for the automotive service center and storing the projected tire sales for the automotive service center in a computer-readable memory.

2. (Original) The method of claim 1, wherein the time period is one year.

3. (Previously Presented) The method of claim 1, wherein the operational data further includes an employee pay rate per hour;

wherein the method further includes calculating a net profit based on the projected tire sales for the automotive service center and the employee pay rate per hour.

4. (Previously Presented) The method of claim 1, wherein the tire tread index is no greater than 30%.

5. (Previously Presented) The method of claim 1, wherein the tire tread index is 10% to 15%.

6. (Previously Presented) The method of claim 1, further including calculating total savings, net profit, warranty costs, capital investment, return on investment, and total equipment costs using the projected tire sales for the automotive service center.

7. (Original) The method of claim 1, where the existing service center is affiliated with a car dealership that sells new, used, and certified pre-owned cars.

8. (Previously Presented) The method of claim 1, further including calculating a capital investment cost, wherein the capital investment cost is determined by adding a cost of purchasing tire installation equipment and an inventory investment cost, wherein the inventory investment cost is calculated by dividing the projected tire sales by an inventory turn goal and multiplying by an average wholesale tire price associated with a carline.

9. (Previously Presented) The method of claim 1, further including calculating an inventory space requirement.

10. (Previously Presented) The method of claim 1, further including calculating a cost of satisfying warranty claims wherein the cost is determined by multiplying a number of new annual car sales for a dealership by a warranty factor.

11. (Previously Presented) The method of claim 1, further including calculating a loyalty factor, wherein the loyalty factor is determined by dividing an annual tires sold by a loyalty variable.

12. (Currently Amended) A computer-implemented method of evaluating potential sales and business opportunities relating to establishing tire sales at an automotive service center affiliated with a car dealership that does not currently sell tires, wherein the dealership sells new, used, and

certified pre-owned cars by calculating metrics that include a business opportunity metric, comprising:

collecting operational data from the service center and storing the operational data in a computer-readable memory, wherein the operational data comprises an average number of service or repair order requests per time period, a number of days the service center is open per time period, ~~and an~~ identification of one or more carlines serviced, and a tread depth of one or more tires on vehicles serviced by the automotive center during the order requests;

calculating a maximum expected number of tires to be sold for each carline per time period using one or more data processors and storing the maximum expected number in a computer-readable memory, wherein the maximum expected number is equal to the average number of repair order requests per day multiplied by the number of days the service center is open per time period multiplied by four multiplied by a tire tread index, wherein the tire tread index varies according to carline and represents a percentage of cars serviced by the service center which have a tire tread depth less than a tread depth threshold;

determining a tire sales goal for each carline, the tire sales goal being a fraction of the maximum expected number using the one or more data processors and storing the tire sales goal in a computer-readable memory; and

calculating a projected tire sales using the one or more data processors and storing the projected tire sales in a computer-readable memory by adding an average retail tire price for a tire associated with a carline to a charge for services involved in mounting and balancing a tire to generate a sum, multiplying the sum by the tire sales goal for the carline, and scaling to the time period to generate a tire sales for a carline, and summing the tires sales for each carline to determine a total projected tire sales;

calculating a certified pre-owned savings associated with tire sales using the one or more data processors and storing the projected tire sales in a computer-readable memory, wherein the certified pre-owned savings is calculated by comparing a cost associated with outsourcing replacement of certified pre-owned car tires with a cost associated with internally supplying new tires to the certified pre-owned cars; and

calculating the business opportunity metric using the one or more data processors and storing the business opportunity metric in a computer-readable memory by adding together the total projected tire sales and the certified pre-owned savings.

13. (Previously Presented) The method of claim 12, wherein the operational data further includes an employee pay rate per hour;

wherein the method includes calculating a net profit based on the projected tire sales for the automotive service center and the employee pay rate per hour.

14. (Previously Presented) The method of claim 12, wherein the tire tread index is 10% to 15%.

15. (Previously Presented) The method of claim 12, further including calculating total savings, net profit, warranty costs, capital investment, return on investment, and total equipment costs using the projected tire sales.

16. (Previously Presented) The method of claim 12, wherein the cost associated with internally supplying new tires is calculated by multiplying a number of annual certified pre-owned cars sold by a pre-owned car service goal and adding labor costs for replacing tires, and

wherein the cost associated with outsourcing the replacement is calculated using an average retail tire price.

17. (Previously Presented) The method of claim 12, further including calculating a capital investment cost, wherein the capital investment cost is determined by adding a cost of purchasing tire installation equipment and an inventory investment cost, wherein the inventory investment cost is calculated by dividing the projected tire sales by an inventory turn goal and multiplying by an average wholesale tire price associated with a carline.

18. (Withdrawn) A method of calculating the return on investment associated with establishing a retail tire sales business, wherein the business sells tires to one or more carlines, comprising:

determining a sales goal measured in number of tires to be sold for a period of time;

calculating a tire sales figure for a time period by adding an average retail tire price and a charge for services involved in mounting and balancing a tire to generate a sum, and multiplying the sum by the sales goal;

calculating a service lane tire profit by adding together a total tire gross profit based on the sales goal and the average retail tire price and a cost associated with supplying labor at the tire service center;

calculating the total net profit by adding additional savings and subtracting additional expenses;

calculating the capital investment by adding together cost of purchasing tire installation equipment and inventory investment costs; and

calculating the return of investment by dividing the total net profit and expense savings by the capital investment.

19. (Withdrawn) The method of claim 18, further including calculating a monthly payback by dividing the return of investment by twelve (12).

20. (Withdrawn) The method of claim 18, further including calculating a reduction in number of visits to competitors by dividing the number of tires sold by a loyalty factor.

21. (Withdrawn) The method of claim 18, further including the calculation of inventory space requirements.

22. (Withdrawn) The method of claim 18, wherein an additional expense is a cost of satisfying warranty claims, wherein the cost is determined by multiplying a number of new annual car sales for the dealership by a warranty factor.

23. (Withdrawn) The method of claim 18, wherein an additional savings is a certified pre-owned savings, wherein savings are generated by comparing a cost associated with outsourcing tire replacement for a certified pre-owned car program with a cost associated with internally supplying new tires to certified pre-owned cars.

24. (Withdrawn) The method of claim 18, wherein the tire business is established at a car dealership that sells new, used, and certified pre-owned cars.

25. (Withdrawn) The method of claim 18, wherein the tire business is established at an automotive service center.

26. (Previously Presented) The method of claim 1, wherein the tire tread index for a carline is calculated by measuring a tread depth for a plurality of cars in the carline, determining a number of the plurality of cars having a tire tread depth less than a tread depth threshold, and determining the tire tread index based on the number of cars having a tire tread depth less than the tread depth and the number of cars in the plurality of cars in the carline.

27. (New) The method of claim 1, further comprising the step of determining whether to establish tire sales at the automotive center.

28. (New) The method of claim 12, further comprising the step of determining whether to establish tire sales at the automotive center.

29. (New) A computer-implemented method of evaluating potential sales and business opportunities relating to whether to establish, continue, or expand selling tires at an automotive service center by calculating metrics that include a projected tire sales for the automotive center, comprising:

collecting operational data from the service center and storing the operational data in a computer-readable memory, wherein the operational data comprises an average number of service or repair order requests per time period, a number of days the service center is open per



time period, identification of one or more carlines serviced, and a tread depth of one or more tires on vehicles serviced by the automotive center during the order requests, said operational data not specific to prior tire sales;

calculating a maximum expected number of tires to be sold for each carline per time period using one or more data processors and storing the maximum expected number in a computer-readable memory, wherein the maximum expected number is equal to the average number of repair order requests per day multiplied by the number of days the service center is open per time period multiplied by four multiplied by a tire tread index, wherein the tire tread index varies according to carline and represents a percentage of cars serviced by the service center which have a tire tread depth less than a tread depth threshold;

determining a tire sales goal for each carline, the tire sales goal being a fraction of the maximum expected number using the one or more data processors and storing the tire sales goal in a computer-readable memory; and

calculating the projected tire sales for the automotive service center using the one or more data processors by adding an average retail tire price for a tire associated with a carline to a charge for services involved in mounting and balancing a tire to generate a sum, multiplying the sum by the tire sales goal for the carline, and scaling to the time period to generate a tire sales for a carline, and summing the tires sales for each carline to determine a total projected tire sales for the automotive service center and storing the projected tire sales for the automotive service center in a computer-readable memory.